

Car Hire

Hertz*

Hertz prepaid rental rates are simple and straight forward to understand, have no hidden costs and include all compulsory charges.

What is included in your price

- Location Service Charge (e.g. airport fees)
- Vehicle Licence Fee
- Collision Damage Waiver*, Theft Protection* & Third Party Insurance
- *All our prices include mandatory insurance but an excess applies. If you choose to take Super CDW (at an additional local charge) no excess will apply for accidental damage. See Rental Terms and Important Information.
- Value Added Tax
- One-way rental at no additional charge within Mainland UK (except group M cars) and within some European countries
- Unlimited kilometres
- 24 hour emergency breakdown assistance and helpline
- Basic Hertz map and route details



*Please note: British Airways regularly reviews its service providers. It reserves the right to alter car hire services through an alternative comparable provider. Please ask for details of your car hire service provider at the time of booking.



Opel Corsa



Ford Fiesta



Ford Focus



Opel Astra



Ford Mondeo



Ford Focus Estate



Ford Galaxy



Mercedes C200

Size	Mini Manual	Small Manual	Medium Manual	Intermediate Manual	Manual Estate	Large Manual
Doors	2	2 or 4	4 or 5	4 or 5	5	4 or 5
Maximum Suggested Capacity						
UK (Mainland)	A. Fiat Seicento 1.1	B. Ford Fiesta 1.25	C. Ford Focus 1.6*	D. Ford Mondeo 1.8*	I. Ford Mondeo 1.8*	N/A
NORTHERN IRELAND	A. Fiat Seicento 1.1	B. Ford Fiesta 1.25	C. Ford Focus 1.6*	D. Ford Mondeo 1.8*	I. Ford Mondeo 1.8*	N/A
REPUBLIC OF IRELAND	N/A	B. Opel Corsa 1.1	C. VW Golf 1.4	D. Ford Mondeo 1.6	P. Ford Mondeo 1.6	N/A
FRANCE	N/A	A. Opel Corsa 1.2	C. Ford Focus 1.6*	D. Peugeot 406 1.8*	N/A	E. Mercedes C200 2.0*
ITALY	N/A	B. Ford Fiesta 1.2*	D. Ford Focus 1.6*	E. Ford Mondeo 2.0*	F. Lancia Lybra 1.9*	J. Mercedes C220 2.2*
NETHERLANDS	A. Fiat Seicento 0.9	B. Ford Fiesta 1.3	C. Ford Focus 1.6	D. Toyota Avensis 1.6	K. Opel Vectra 1.6	N/A
AUSTRIA	N/A	A. Ford Fiesta 1.3	C. Ford Focus 1.4*	D. Ford Mondeo 1.6*	I. Opel Astra 1.6*	F. Mercedes C200 2.1*
SPAIN†	A. Fiat Punto 1.2	B. Fiat Punto 1.9D*	C. Ford Focus 1.6*	F. Ford Mondeo 1.8*	H. Ford Focus 1.6*	I. Mercedes C220 2.2*
PORTUGAL	A. Seat Arosa 1.0	B. Opel Corsa 1.0	C. Seat Leon 1.4*	E. Seat Toledo 1.6*	N/A	N/A
SWITZERLAND	A. Ford Ka 1.0	B. Ford Fiesta 1.2	C. Ford Focus 1.4*	D. Ford Mondeo 2.0*	M. Ford Mondeo 2.0*	N/A

Letters before the car type denote the group. Current models shown are examples only, these specific cars cannot be pre-booked and are subject to change. Automatic cars and People Carriers are often only available at major city

Additional Charges & Information

All charges shown below are payable locally directly to Hertz. Where referred to, tax will be up to a maximum of 25% of the price shown.

	MINIMUM AGE IN YEARS	ADDITIONAL DRIVERS	CHILD SEATS	EXCESS	SECURITY DEPOSIT
UK (MAINLAND)	25 (drivers aged 23-24 may drive some car groups at a surcharge)	GBP 8.25 + tax per day	GBP 7 + tax per day	up to GBP 1000 + tax	credit card imprint or GBP 600 cash
NORTHERN IRELAND	25 (drivers aged 23-24 may drive some car groups at a surcharge). Max 79	GBP 8.25 + tax per day	GBP 7 + tax per day	up to GBP 1000 + tax	credit card imprint or GBP 600 cash
REPUBLIC OF IRELAND	30 (drivers aged 23-29 may drive some car groups at a surcharge). Max 79	EUR 6 incl. tax per day	EUR 40 incl. tax per rental	up to EUR 1600 incl. tax	credit card imprint
FRANCE	25 (drivers aged 21-24 may drive some car groups at a surcharge)	EUR 23 + tax per rental	EUR 29.85 + tax per rental	up to EUR 1100 + tax	credit card imprint
ITALY	25 (drivers aged 23-24 may drive some car groups at a surcharge)	EUR 4.65 + tax per day	EUR 35 + tax per rental	up to EUR 600 incl. tax	credit card imprint or EUR 500 cash
NETHERLANDS	25 (drivers aged 23-24 may drive some car groups at a surcharge)	EUR 28 incl. tax per rental	EUR 50 + tax per rental	up to EUR 1000 + tax	credit card imprint
AUSTRIA	25 (drivers aged 19-24 may drive some car groups at a surcharge)	EUR 6.00 + tax per day	EUR 30 + tax per rental	up to EUR 850 + tax	credit card imprint
SPAIN	25 (drivers aged 23-24 may drive some car groups at a surcharge). Max 79	EUR 5 + tax per day	EUR 5 + tax per rental	up to EUR 765 + tax	credit card imprint
PORTUGAL	25 (drivers aged 21-24 may drive some car groups at a surcharge)	EUR 3.75 incl. tax per day	EUR 6.50 + tax per day	up to EUR 1750 + tax	credit card imprint
SWITZERLAND	25 (drivers aged 21-24 may drive some car groups at a surcharge)	CHF 10.20 + tax per day	CHF 70 + tax per rental	up to CHF 1250 + tax	credit card imprint

Rental Terms and Important Information

Driver's Licence:

Each driver must bring their full original licence when picking up the hire car from the depot. With the new version of the UK driver's licence both parts are needed.

Fuel:

Cars are picked up with a full tank of fuel. To avoid paying any additional fuel charges, the car must be refuelled before it is returned. Hire prices do not include fuel.

Collision Damage Waiver (CDW)/Loss Damage Insurance (LDI) and Theft Protection (TP): CDW/LDI and TP (against theft or damage to the hire car) are included in the daily rental charges. In addition there is a non-waiverable excess of up to EUR1750 + tax in European countries, and up to GBP1000 + tax in the UK and Northern Ireland. The full excess amount is payable on return of the vehicle if damage has occurred. A refund of any balance of monies may be given when the cost of any repair has been estimated. To avoid liability for accidental damage excesses Super CDW can be purchased locally.

Optional Extras:

Super CDW is only available for drivers over 25 years – all our

prices include adequate insurance but if Super CDW is chosen then no damage excesses will apply. This is an additional charge and is to be paid to Hertz when collecting the vehicle.

Personal Insurance:

Available direct from Hertz on vehicle collection for an additional charge.

Extras:

Child seats, ski equipment, snow tyres and any other extras must be requested at the time of booking. Payment is made directly to Hertz.

One way rentals:

One way rentals between different countries in Europe are usually possible on rentals of 7 days or more. Certain restrictions and charges will apply; details on request. Customers picking up and dropping off the rental car in the same country but intending to take the car out of the country of hire must advise at the time of booking. Hertz and British Airways will not accept responsibility for customers who neglect to declare this

information. In certain countries failure to produce the correct documentation at the border will result in refusal to exit.

NB: There are charges for one way rentals in the UK (for group M only), France (for all groups except A, B, C, D and E) and Spain (for all rentals under 4 days).

Definition of Rental Period:

Each rental day is defined as a period of 24 hours. If a car is collected at 5pm on Sunday and booked for 7 days rental, it must be returned before 5pm the following Sunday. In special circumstances Hertz will give a grace period of 29 minutes before appropriate rental charges and other related costs, such as CDW and local taxes, are added.

Depot Opening Hours:

Hertz depot opening hours are extensive, however, in the exceptional instances where car collection is required out of normal hours, a supplementary charge is applicable. This charge varies from GBP20-GBP40 + tax according to

location and must be requested at time of booking. Out of hours collections are not available in Northern Ireland, the Republic of Ireland and some European depots.

Delivery of Cars:

Only available on request directly with the Hertz depot after arrival and is payable locally. This service is not available in Northern Ireland and the Republic of Ireland.

Eurocover (UK rentals only):

Cars may be taken into Continental Europe including the Republic of Ireland, from the UK, provided that RAC Eurocover is purchased from Hertz at the time of vehicle collection. Rates for Eurocover (subject to change) are as follows:

Rep. of Ireland Europe

1-2 days	GBP35	GBP45
3-7 days	GBP55	GBP90
8-14 days	GBP100	GBP140
15-21 days	GBP135	GBP180
Extra weeks thereafter	GBP25	GBP40

Voucher Information:

You must bring your car hire voucher with you when picking up your car in order to avoid any unnecessary delay. If you do not have this prior to pick-up please contact your local British Airways office.

Security Deposit:

Payable by credit card imprint on the collection of your vehicle (credit availability is impacted immediately). A debit card will not be accepted. Payment for optional extras e.g. additional drivers, child seats etc. will be taken at this time.

Congestion Charge:

There is a daily congestion charge in central London, between 0700-1830 hrs. Monday-Friday (excluding Public Holidays). For further information visit www.cclondon.com

ONE WAY RENTALS

Pick up	Drop off	One Way Charges
Mainland UK	Mainland UK	FREE (excluding Group M)
Mainland UK	N. Ireland	GBP200 + tax
For details of one way rental charges between Mainland UK and Republic of Ireland or Europe please check at time of booking.		

Medium Automatic	Intermediate Automatic	Large Automatic	People Carrier
4 or 5	4 or 5	4 or 5	5
E. Ford Focus 1.6*	F. Ford Mondeo 2.0*	G. Vauxhall Omega 2.2*	M. Ford Galaxy 2.3*
E. Ford Focus 1.6*	F. Ford Mondeo 2.0*	G. Vauxhall Omega 2.2*	M. Ford Galaxy 2.3*
F. Toyota Corolla 1.4	G. Toyota Avensis 1.6	I. Mercedes E200 2.0	T. Ford Galaxy 1.8
T. Renault Laguna 1.8*	X. Mercedes A160 1.6*	G. Mercedes C220 2.0*	I. Renault Espace 2.2*
Y. Opel Astra 1.6*	N/A	N/A	L. Lancia Phedra 2.2*
F. Opel Astra 1.6	G. Renault Laguna 2.0*	I. Mercedes C200 2.0*	P. Ford Galaxy 2.0
E. Opel Astra 2.0*	N/A	G. Mercedes C200 2.1*	K. Ford Transit 1.9*
E. Ford Focus 1.6*	N/A	K. BMW 520i 2.0*	J. Peugeot 806 2.0*
N/A	I. Opel Vectra 1.4*	N/A	H. Ford Transit 2.5
N/A	K. Ford Mondeo 2.0*	N. Volvo V70 2.5*	F. Ford Galaxy 2.0*

depots and on a request basis only. † Groups I and K are not available in Palma, Majorca and groups I, K, H and E are not available in the Canaries. D = Diesel. * = Air conditioning.